

CUSTOMER WEB ORDER RETURNS NOTE

Date: _____

Company / Customer Name:		Customer Post Code	
Customer Contact Name		Customer Tel. Number	
Web Order No.			
Items Being Returned			
Product Code:		Quantity	
Product Code:		Quantity	
Product Code:		Quantity	
Product Code:		Quantity	
Product Code:		Quantity	
Reason for Return (Optional):			

Return to:**Keystone Castor Company
Unit 1 St Andrews Trading Estate
111 Great Barr Street
Birmingham
B9 4BB**Returns Policy

Goods ordered on line can be returned by the customer for exchange or refund of the **product price** no questions asked within 28 days so long as the product has not been used and remains in a saleable condition.

It is recommended that the customer uses a **recorded delivery method** as we cannot accept responsibility for goods whilst in transit. Please retain proof of delivery.

Office Use Only

Invoice Number	Credit Note Number	Date	Returns Code



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